

---

---

**Ergonomic design of control centres —  
Part 5:  
Displays and controls**

*Conception ergonomique des centres de commande —  
Partie 5: Dispositifs d'affichage et commandes*



**PDF disclaimer**

This PDF file may contain embedded typefaces. In accordance with Adobe's licensing policy, this file may be printed or viewed but shall not be edited unless the typefaces which are embedded are licensed to and installed on the computer performing the editing. In downloading this file, parties accept therein the responsibility of not infringing Adobe's licensing policy. The ISO Central Secretariat accepts no liability in this area.

Adobe is a trademark of Adobe Systems Incorporated.

Details of the software products used to create this PDF file can be found in the General Info relative to the file; the PDF-creation parameters were optimized for printing. Every care has been taken to ensure that the file is suitable for use by ISO member bodies. In the unlikely event that a problem relating to it is found, please inform the Central Secretariat at the address given below.



**COPYRIGHT PROTECTED DOCUMENT**

© ISO 2008

All rights reserved. Unless otherwise specified, no part of this publication may be reproduced or utilized in any form or by any means, electronic or mechanical, including photocopying and microfilm, without permission in writing from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office  
Case postale 56 • CH-1211 Geneva 20  
Tel. + 41 22 749 01 11  
Fax + 41 22 749 09 47  
E-mail [copyright@iso.org](mailto:copyright@iso.org)  
Web [www.iso.org](http://www.iso.org)

Published in Switzerland

# Contents

Page

Foreword.....	v
Introduction .....	vi
<b>1 Scope .....</b>	<b>1</b>
<b>2 Normative references .....</b>	<b>1</b>
<b>3 Terms and definitions.....</b>	<b>1</b>
<b>4 Principles.....</b>	<b>6</b>
<b>5 Process for display and control specification.....</b>	<b>15</b>
5.1 Design process .....	15
5.2 Design team and competencies .....	15
5.3 Evaluation.....	15
5.4 Iteration.....	16
5.5 Design process steps.....	16
<b>6 Alarms — High-level requirements and recommendations .....</b>	<b>17</b>
6.1 General.....	18
6.2 Structuring.....	18
6.3 Presentation .....	19
6.4 Interaction and handling requirements .....	20
6.5 Documentation.....	20
<b>Annex A (informative) Guidelines .....</b>	<b>22</b>
A.1 Overview.....	22
A.2 Guidance on presentation of information .....	22
A.2.1 General.....	22
A.2.2 Defining network boundaries .....	24
A.2.3 Determining types and numbers of pages .....	24
A.2.4 Developing formats .....	26
A.2.5 Design elements .....	29
A.2.6 Display devices .....	30
A.3 Guidance on “user-interface interaction” .....	30
A.3.1 General.....	30
A.3.2 Network management.....	31
A.3.3 Page management .....	32
A.3.4 Selecting dialogue types.....	32
A.3.5 System response times.....	33
A.4 Selecting control devices .....	34
A.4.1 General.....	34
A.4.2 List of features to be controlled .....	35
A.4.3 Selection of control type.....	35
A.4.4 Coding of controls .....	35